

Sammlung Goetz

House Rules

Dear visitors,

We are pleased to welcome you to our premises. However, the following regulations must be complied with for your visit:

1. By entering the building and the museum, you agree to our House Rules and accept these as binding.
2. The instructions of our employees must be followed.
3. Visitors have to behave in such a manner that no other visitors are impeded or disturbed. It should be noted that in the context of our teaching offers, in particular with children, there may be temporary impairments.
4. Stairs, passages, fire extinguishers and designated escape routes must be kept clear at all times for safety reasons.
5. Baggage, backpacks, bags, etc. are to be independently stored in the lockers. Cloakroom items can also be stored there. There is no entitlement to the use of a locker.
6. Coats and jackets can be deposited at the coat racks. Umbrellas may be deposited in the racks provided for this purpose in the reception area.
No liability is principally assumed for the items in sentences 1 and 2. This exclusion of liability does not apply to damage caused by gross negligence or a willful act attributable to an employee or vicarious agent of the Sammlung Goetz.
7. Bulky items are to be deposited with the employees in the reception area. The Sammlung Goetz shall only be liable insofar as the employees or one of its vicarious agents have breached their storage obligations willfully or through gross negligence. Liability is limited to the current value of all items handed in by one person and amounts to a maximum of EUR 500.
8. It is not permitted to touch the works of art. A minimum distance of approx. 50 cm must be maintained.
9. Eating and drinking is not allowed in the exhibition area.
10. Smoking is prohibited in the entire premises.
11. Bicycles are to be placed in the bicycle stand provided for this purpose.
12. Photography and filming for private purposes without flash, tripod or holding rods for smartphones are permitted. Exceptions may be made for special exhibitions or individual works on loan. We would like to point out that the exhibited works are protected by copyright, which must be respected, as well as the personal rights of third parties.

13. It is not permitted to bring animals into the exhibition area. Excluded from this provision are guide dogs.

14. Telephone calls are not permitted in the exhibition rooms.

15. Guardians, such as parents, teachers and other persons, must supervise the children entrusted in their care in order to prevent accidents or damage.

16. Furthermore, we would like to point out that individual exhibitions may contain artistic works with sensitive content (i.e. sexually explicit or otherwise not suitable for young people). We therefore ask for your understanding and consideration if children and young people are accompanied by you.

17. Lost property is to be handed over to the employees in the entrance area of the museum. The further handling of lost property is oriented to Sections 978 et seqq. German Civil Code [*Bürgerliches Gesetzbuch - BGB*], Sections 10 et seqq. Bavarian Ordinance on the Responsibilities and Procedure of the Lost Property Authorities [*Bayerische Verordnung über die Zuständigkeiten und das Verfahren der Fundbehörden - BayFundV*] as well as according to the Bavarian Ordinance on the Enforcement of the Finds Law [*Bayerischen Verordnung über den Vollzug des Fundrechts*]. Lost property will be kept by the employees for a period of 8 weeks. Lost property will be handed over if the person has credibly shown that he or she is the owner or the rightful possessor. A declaration of ownership is to be submitted when the lost property is handed over. After the expiration of 8 weeks, the lost property can be disposed of.

18. Opening hours will end at 18:00 or 16:00, closing will begin at 17:50 or 15:50. For structural or organizational reasons, individual parts of the exhibition may be closed, or certain exhibits may be inaccessible. This does not entitle to claims for damages.

19. The regulations set forth may be deviated from in the future. Supplementary valid notices are possible and are to be complied with. These can be valid for exceptional situations or in the event of disasters.

We would like to point out that due to the basic legal conditions of the Sammlung Goetz, comprehensive surveillance by a video system is required.

Our visitor service will be pleased to receive your suggestions and criticism.

We wish you a pleasant, enjoyable and inspiring visit to the exhibition.

The Sammlung Goetz team

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